

Key points about O&M of CSCs in Gram Panchayats:

- **Primary responsibility:**

The Gram Panchayat is primarily responsible for the O&M of CSCs within their jurisdiction, including managing cleaning, repairs, water supply, and overall upkeep.

- **Potential O&M strategies:**

- **Caretaker system:** Appointing a dedicated caretaker from the community self help groups to manage daily cleaning and minor repairs. Against appointment they are provided with a total amount of 9000 rupees per month which includes their wages and maintenance of CSCs.
- **Public-private partnerships:** Collaborating with local businesses or NGOs to manage the CSC, potentially utilizing the space for small shops or advertisements to generate income.

- **Monitoring and accountability:**

Regular monitoring of the CSCs by the Gram Panchayat to ensure proper functioning and address issues promptly.

Important aspects of CSC O&M:

- **Hygiene and sanitation:**

Ensuring proper cleaning of toilets, including regular disinfection and waste disposal.

- **Water supply:**

Maintaining a reliable water supply to the CSCs for flushing and handwashing.

- **Minor repairs and maintenance:**

Addressing minor damages promptly to prevent further deterioration.

- **Awareness campaigns:**

Educating community members about the importance of using the CSCs and maintaining hygiene.